

New Legal Services Award

compliance and best practice in recruiting and managing staff

ACT LEGAL EXECUTIVES COMMITTEE

The new national Legal Services Award covering support staff and graduate lawyers/trainees commenced on 1 January 2010. The transitional provisions mean that in most cases the new pay rates, loadings and penalties do not apply until the first full pay period on or after 1 July 2010. But firms need to familiarise themselves now with the requirements of the Legal Services Award and ensure that they are meeting their obligations as employers.

You can find the new award at <http://www.airc.gov.au/awardmod/fullbench/industries/awardmoddocument.cfm?award=legal&document=Modern>

To assist firms to comply, the Law Society's ACT Legal Executives Committee (ALEC) is running a half day workshop, presented by Melbourne - based management trainer Kriss Will. Kriss was involved in the new Award process and has a wealth of law firm HR knowledge and experience. Kriss will provide details of the key changes for firms, the impacts of these changes, and what firms need to put in place to effectively address and manage their obligations under the Award. She will then discuss "best practice" in the areas of recruitment, performance management and staff motivation. Kriss is a down to earth presenter who will provide workshop participants with practical ideas and information.

Presented by prominent Management Consultant and Trainer, Kriss Will

Wednesday 24 March 2010

1:30pm - 5:30pm

Johnson Auditorium

(Pilgrim House Conference Centre)

Sponsored by

**GILLIAN
BEAUMONT** legal

limited seats -
get in early!

Cost: \$80 (incl GST) per person

This workshop is targeted at all practitioners, practice executives and support staff who need to be across the provisions of the New Award.

RSVP by Monday 22 March to kathleen.lui@actlawsociety.asn.au, T: (02) 6247 5700, F: (02) 6247 3754 or register and pay online at www.actlawsociety.asn.au.

Presented by ALEC the ACT Legal Executives Committee of the ACT Law Society

REGISTRATION FORM & TAX INVOICE

Law Society of the ACT ABN 60 181 327 029

Please return the completed form by **Monday 22 March 2010** to:
ACT Law Society, GPO Box 1562, CANBERRA ACT 2601 (DX 5623 CANBERRA)

I/We wish to attend the **New Legal Services Award** on **Wednesday 24 March 2010** at VENUE HERE.

Name(s): _____

Address/Firm: _____

Telephone: _____

Amount Paid: _____

Payment Details:

VISA Master Card

Cardholder Name

Cheque Cash / EFTPOS

Card Number ____/____/____/____

Expiry Date: ____/____

Signature:

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KRISS WILL Consulting Management & Training



Background...

Kriss Will is the Managing Director of Kriss Will Consulting Pty Ltd, a consultancy firm which specialises in management consulting and training & development. Kriss has a Master of Business Administration and an honours Arts degree (double major in Psychology).

She has worked in professional services for over 20 years, holding in-house roles as an HR Manager, Marketing Manager and General Manager, and established her own management consultancy business in 1996.

Consulting work...

Kriss works as management consultant, trainer and facilitator for a number of organisations. Much of her work involves advising and coaching partners and managers in the effective and productive management of people, organisational planning, and change management. She is called upon for her strategic input as well as her operational expertise. Kriss also works with individuals making career transitions.

Project work includes organisational reviews, change management in relation to human resource management, co-ordinating mergers, reviewing and restructuring teams, training managers, partners, lawyers and support staff across a range of management areas, introducing performance appraisal systems which work, and facilitating retreats and business development workshops. On a day to day basis, Kriss is called on by a number of clients to provide practical management advice, design and rollout policies, and work with directors, partners, lawyers and managers to effectively manage their staff and organisational change. She also provides advice and assistance in the prevention, investigation and resolution of internal grievances including alleged harassment, bullying and discrimination matters.

Kriss has also worked with clients to develop their strategic and operational plans, and she is often called upon to assist with preparation and facilitation of these planning processes.

Clients Kriss has worked with include:

- Law firms of all shapes and sizes
- Insurance brokers
- Member associations
- Not For Profits
- Patent attorney firms
- Ombudsman Offices
- Government departments
- Architect practices
- Accounting firms
- Consulting firms

Practical and entertaining trainer and presenter...

Kriss is known as a practical and dynamic presenter, with an engaging style that ensures audiences large or small are both entertained and trained during her workshops and conferences presentations. Drawing on her practical day to day management experience, Kriss is able to offer real life solutions to real life problems.

Recognition...

In November 1996, Kriss was awarded the National "Quality in Law" Award for her "outstanding contribution to the quality of management in the legal profession in Australia". In November 1999 she was awarded a Certificate of Service by the Law Institute of Victoria for her contribution to the development of management in law firms. Kriss was made the inaugural life member of the Australian Legal Practice Management Association in December 2000 in recognition of her contribution to the association and to management within the professional service sector. At the 2001 Annual Quality in Law dinner, her contribution to 'best practice' in management was recognised when she was awarded a fellowship.

Kriss can be contacted at Kriss Will Consulting Pty Ltd on (03) 9663 0644 or e-mail kriss@kwillconsult.com.au